



HANDELSKOLEN  
SILKEBORG BUSINESS COLLEGE

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Vicepresident

VI  
SKABER  
SUCCESER





# SILKEBORG BUSINESS COLLEGE

located in Silkeborg in the middle of Jutland  
and located in the middle of the city of Silkeborg

86.000 inhabitants in the municipality and 40.000 in the city





# SILKEBORG BUSINESS COLLEGE

has three main areas of activity:

## Vocationally Oriented Education

Vocational training in business in relation to dual apprenticeship programmes (HG). [16-28 year-olds]

## Upper Secondary Business Education

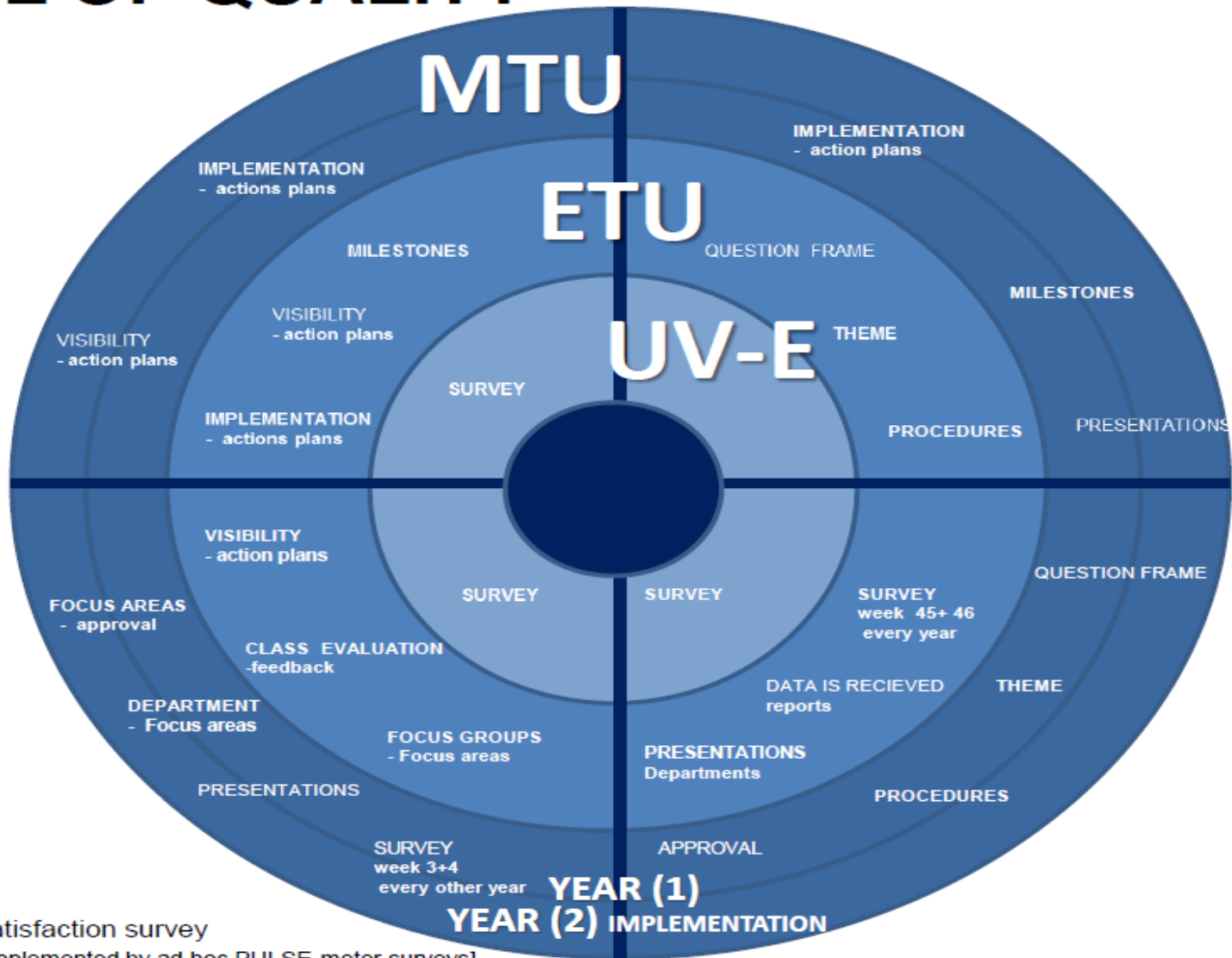
University entrance exams focussing on business. [16-19 year-olds]

## Business & Industry Training Services

Offers a broad spectrum of credit and non-credit courses for industry and for people in employment. [21+]



# WHEEL OF QUALITY



MTU Employee satisfaction survey  
 [bi-annually supplemented by ad hoc PULSE-meter surveys]  
 ETU Student satisfaction survey [annually]  
 UV-E Evaluation of the teaching process [annually]



## TOOLS

U-PROZEDUR  
(t-prozedur)

SCEQ

OCAI

